



# Cultivate Engagement & Accountability with Constructive Feedback

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## Learning Objectives

- ☉ *Learn the elements of constructive feedback*
- ☉ *Identify opportunities to deliver feedback, both formally and informally*
- ☉ *Practice formulating and delivering constructive feedback*
- ☉ *Practice interrupting poorly delivered feedback from others*

Effective leadership requires that we motivate, influence and develop the problem-solving skills of others. Yet, how many of us dread giving performance feedback? Does our feedback inspire and motivate or create resistance and avoidance? Do we recognize opportunities to point out to others what they are doing well, or do we simply wait until performance drops below par?

This experiential workshop will take the pain—and shame—out of the feedback process by building awareness and teaching essential skills.

This workshop is appropriate for people who aspire to greater leadership positions, supervisors who want to motivate greater engagement and performance in others, and leaders who want to become more effective coaches and mentors.



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University of Phoenix Bldg  
3401 Enterprise Pkwy  
Beachwood 44122

9am-5pm

\$450